



TAILOR-MADE VACATIONS TERMS

Description

Bella Vita Italia's Tailor-made Vacations are private (non-joinable), customized vacation packages for travelers to Italy. These trips are generally offered without an escort, but can also include a BVI Host upon request.

BVI's Tailor-made Vacations include only those items listed on your Trip Itinerary/Proposal and may vary significantly based on request. Prices generally include accommodations as noted in the itinerary, certain meals as specified, private or small group tours, land/sea transportation, other activities as noted in the proposal, BVI's fees and taxes. Additionally, you will receive a Bella Vita Italia travel packet, approximately one month before your departure date, with your daily itinerary, a helpful hints guide, our list of recommended restaurants and suggested "on your own" excursions in each of your destinations.

Not Included are the following items: airfare to/from Italy; travel insurance; baggage handling; meals other than as specified in your tour itinerary; gratuities; room upgrades or accommodation "extras" such as internet use, phone calls, laundry, and any other personal/optional and incidental expenses.

BVI provides "inclusive" travel packages at one price to our clients, and does not provide cost breakdowns. If you would to make revisions to an itinerary or cost of the total trip, we ask that you provide us with your specific requests/revisions and we will make best efforts to accommodate them and your budget.

Booking & Payments

Upon booking, BVI requires a **completed and signed booking form** along with a **deposit of 25%** of the total tailor-made Vacation Package price. The **balance** of your Tailor-made Vacation is due 90 days before your departure date.

Pricing will be quoted in euros but we will invoice in US Dollars according to our banks daily exchange rate (Bank of America). BVI accepts payment by Visa, Master Card, American Express, Pay Pal, check or wire transfer.

Cancellation & Refund

The deposit is non-refundable. Refunds of final payment will be honored as follows and without exception:

- * More than 90 days prior to departure date: 90% refundable
- * Between 61-90 days: 75% refund
- * Between 60-46 days: 50% refund
- * Between 31-45 days: 25% refund
- * 30 days or less: No refund

Travel Insurance

We strongly recommend you to buy travel insurance at the time of booking in the event you must cancel and forfeit funds or in the unfortunate case of injury or loss. Suggested search engine for finding the insurance company for you: www.squaremouth.com.

Limited Liability

Bella Vita Italia, LLC, and/or its partners, subsidiaries and agents act only as an agent for the hotels, restaurants, airlines, bus companies, ship lines, owners or contractors providing accommodations, transportation providers, or other service providers ("suppliers").

By acceptance of a Tailor-made Vacation Package, the client agrees that BVI assumes no liability for any loss, injury or damage to a person or property, or otherwise any connection with any accommodations, transportation, or other service, resulting directly or indirectly from any acts of co-travelers, suppliers, nature, or dangers, delays, cancellations, and incidents related to the sea or weather conditions, health related problems before, after, or during the tour, fire, breakdown in machinery or equipment, acts of government or other authorities, de jure or de facto, wars, whether declared or not, hostilities, civil disturbances, terrorist attacks, strikes, riots, thefts, pilferage, epidemics, quarantines, medical or custom regulations, defaults, delays or cancellations or changes in itinerary or schedules, or from any causes beyond the control of BVI or for loss or damage resulting from insufficient, or improperly issued passports, visas or other documents, and that BVI assumes no liability sustained or incurred by a Tailor-made Vacation Package member as a result of any foreign causes and is not liable for defaults or breach of contract of those persons, suppliers, or companies not directly under the control of BVI. In some exceptions, BVI may host an excursion or activity, and the same acceptance applies to the client.